

# State Children's Health Insurance Program CAHPS® Questions Composite and Questions

## Getting Needed Care

This chart summarizes the responses to survey questions 7, 10, 25, 26, and 27 contained in the composite, "Getting Needed Care." Individual question-level responses immediately follow.

### Composite



Q7. "Since your child joined his or her health plan, how much of a problem, if any, was it to get a personal doctor or nurse for your child you are happy with?"



Q10. "In the last 6 months, how much of a problem, if any, was it to see a specialist that your child needed to see?"



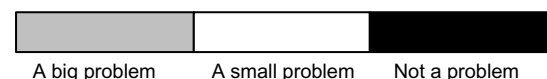
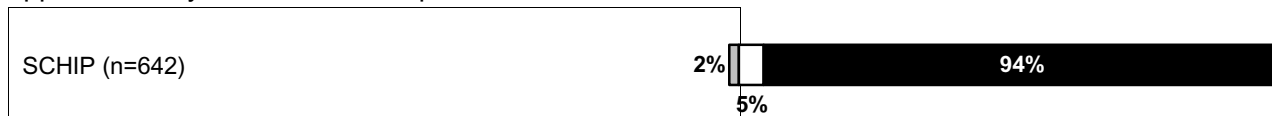
Q25. "In the last 6 months, how much of a problem, if any, was it to get the care, tests, or treatment you or a doctor believed necessary?"



Q26 and Q27 are combined to create a single item:

Q26. "In the last 6 months, did you need approval from your child's health plan for any care, tests, or treatment? If a member responds with "No" to Q26, then this item is scored as "Not a problem." If a member responds with "Yes" to Q26, then the item is scored utilizing the response to Q27.

Q27. "In the last 6 months, how much of a problem, if any, were delays in health care while you waited for approval from your child's health plan?"



NOTE: Results presented in this report are based on the 2004 "Survey About Your Child's Health Care" CAHPS® Survey sponsored by the Washington State Medical Assistance Administration. To guard against inappropriate interpretation, scores are not displayed if there were fewer than 85 responses for a single survey item. The bar graphs show the unadjusted proportions for each response category. Stars are not presented because there is no comparison group. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.